# SUPPORT STAFF GUIDE LINKING EPISODES



FOTO has a feature that allows you to <u>link two simultaneous episodes</u> so the Patient Electronic (or emailed) Intake Assessment (or subsequent Status Assessments) will ask the patient the body-part specific functional questions for each body part problem without having to complete two separate surveys. The system will separate the data and will produce a Functional Intake (or Status) Report for each body-part episode to deliver risk-adjusted predictor data specific for each body part impairment.

You have the flexibility to ask the patient to complete the episode specific Status Surveys at varying times as well as completing the Staff Discharge by body-part specific episode, to allow you to discharge the patient from active care for one of the body parts while continuing to provide care for the other.

Link Parameters: In order to join episodes, BOTH episodes must:

- Be <u>different body parts</u> with the <u>same</u> <u>Care Type</u>
- For example: You can link a Shoulder and a Neck episode in the Orthopedic Care Type; a Hip and a Lumbar episode in the Orthopedic Care type.
- You <u>should not</u> link a wrist and a hand episode (even though both are in the Orthopedic Care Type as the wrist and hand body-part impairments utilize the same FS survey assessment).
- You <u>cannot</u> link a Neuro Care Type episode with an Orthopedic Care Type episode.
- Be no older than 30 days past the intake start date
- Be at the same progress point (i.e.: started or intake complete)
- For example: An Elbow episode initiated on January 1 with an Intake cannot be linked to a new body-part episode initiated more than 30 days after the elbow intake date.
- Both episodes must be ready to capture an intake assessment or both episodes must be ready for status.
- If you have captured an intake for one body part impairment and then one week later you want to begin a second body part, you will first need to capture the intake for the second body part and then join the episodes.
- Have no surveys in process or incomplete surveys
- If a patient is in the process of completing an Intake for one body-part impairment (but has not finished the Intake) you cannot join another body-part episode until the initial intake has been completed. Once the initial body-part impairment intake is completed, the second body part intake can be completed and then the episodes may be joined.
- Not be discharged or be closed with an Intake NP



### To set-up and link two episodes for completion of a single assessment, please use the following instructions.

### Adding a Patient with Two Simultaneous Body-Part Episodes:

Just as you do for any new patient, select Patient Activity from the navigation bar, and then select "Add a Patient".

Enter the patient information in the "Sign Up New Patient" screen and select **CREATE.** 



In the Create New Episode screen that opens, select the Clinician, Care Type, Body Part and Payer Source <u>for the first episode</u>. When fields are completed, select <u>CREATE EPISODE</u>.



#### To set up second simultaneous episode:

Click on Patient Details to return to the Patient Detail screen /or/ using the Open Episode List, access the patient episode you just set-up to access the Patient Detail screen.

> You will notice that, as in this example, the shoulder body part episode shows in the Episode Screen.

Click on Start a New Episode button in the episode screen to create the second body-part episode.



### A new Create New Episode screen will open.

#### Create a New Episode

	Episode Details
Complete this screen with the second body part	Clinic: tpt3 🔻
information (in this example, we added a Neck episode).	Clinician: Hoover, bubba
	Care Type: Orthopedic 🔹
	Body Part: Neck
	Impairment: Muscle, Tendon + Soft Tissue Disorders
	Surgery Type: Not Applicable
	Payer Source: Patient
	For Visit: 1
	Optional Surveys:
	Available: Required:
	Patient History Global Rating ABC Scale PORS Measure 154
When you click on CREATE Enisode (after setting up the	MFIS-21
second episode), the screen will return to the Episode Detail	Create Episode
Screen and the system will verify that the second episode has been set up.	Successfully created patient episode 3645831.
	Episode Details for Link, Sample [SampleLink1] -

In this same screen, scroll down to the bottom of the page and you will see a box field to Link Episodes.

In our example, we set up the shoulder episode first and the second episode we set up was the neck. So, this window shows that the second Neck episode that we just set up could be linked to the first episode (shoulder).

Episode Links		
Link this episode:	12/30/2014 9:37:58 AM Shoulder V	
		Link

Click on the LINK button to link the episodes (in this example, we are linking the shoulder episode to the neck episode).

Once you have clicked on the LINK button, you will see a message at the top of the screen, showing you that you have successfully linked the lumbar episode to the shoulder episode.

Successfully linked episode.
Episode Details for Link, Sample [SampleLink1] - Shoulder
Episode Details     January Audit Report
This episode is joined to the Neck episode created 12/30/2014 9:42:00 AM

## Now you are ready to have the patient complete the Intake Survey electronically in the office /or/ by email.

In the Open Episode window, you will see both episodes listed separately for the account. To capture the Intake, simply click on the ID for the first episode listed (in this case the Neck).

Open Episodes		_								
Search: samplelink1										
Id		Patient	\$	Clinician	\$	Condition	$\stackrel{\wedge}{=}$	Info	\$	Setup
SampleLink1	Link,	Sample	I	bh	<u>Neck</u>		Intake Ind	complete	12/3	30/14
SampleLink1	Link,	Sample	I	bh	Should	ler	Intake Inc	omplete	12/3	30/14

This will open the patient's Patient Details Screen show both body part conditions in the Episode win

Click on the Neck (or shoulder) condition.

(It is only necessary to select one of the episodes in the Condition column to generate a linked electronic intake that will combine both the body-part intake questions of the patient in a single *survey tool.*)

idow.	Patient L • & Patier • Episor • Add E • Add E	vetali It Detai Ies pisode Report	S ls Patient De	tails				
	First Name: Last Name: Patient ID: Default Clinic: Date of Birth: Gender: Language: Email:	Linked Sampl Sampl tpt3 • 08/02 Ma Englis thayes	Episode e eLink /1952 le  Femal h  Control Con	e				
	Episodes			Reset Updat	е	Ins	struction Guid	de
	Condition	Clinic	Clinician	Created	Intake	Status	Staff Discharge	NP
	Neck	tpt3 tpt3	bh bh	11/6/2013 7:25:16 AM 11/6/2013 7:18:29 AM		Add Survey Add Survey	Staff DC Staff DC	
						Star	rt a New Episod	е

Select the **CONTINUE** button for the patient to take the survey electronically on your onsite computer /or/ select EMAIL SURVEY button to send the intake survey to the patient's email address for completion.



The electronic survey will ask the body-part specific functional questions for the first body-part at the beginning of the survey, then they will see a "break screen" to identify the questions that will be asked for the second body-part impairment to assist the patient in discriminating their responses based on how the different impairments affects function.

	First question of this section of survey:
example, the functional questions related to the Shoulder impairment are asked first.	<ol> <li>How much difficulty do you or would you have using your affected arm to reach a shelf that is at shoulder height?</li> </ol>
	I can't do this
	Much difficulty
	Some difficulty
	Little difficulty
	No difficulty
	Previous
When all questions are completed for the	
Shoulder, the next screen alerts the patient that the survey is now moving to the next body part	Please click "Begin" to continue to your next impairment.
impairment.	Begin

For exam

The next section asks the functional questions related to the neck impairment.

2. Does or would your neck problem lim pushing a vacuum cleaner, bowling, o	it: MODERATE ACTIVITIES like moving a table or or playing golf?
Limited A Lot	]
C Limited A Little	]
Not Limited At All	]
	Previous

As soon as the patient has completed the survey, PI-Web will separate the data by body part and will produce two separate patient specific intake reports – one for each body part.

Open Episode	es											
Search: samplelink1												_
Id	<b>A</b>	Patient	*	Clinician	\$	Condition	*	Info	$\stackrel{\wedge}{=}$	Setup	Intake	L
SampleLink1	Link, Sa	ample	b	h	Nec	<u>k</u>	In	ntake Complete		12/30/14	<u>12/30/14</u>	Г
SampleLink1	Link, Sa	mple	b	h	Sho	ulder	In	ntake Complete		12/30/14	<u>12/30/14</u>	

### To obtain a Status Survey, click the "Add Survey" button from one of the linked episodes from the Open Episode List.

Open Episod	es							
Search: samplelink1								
Id 🔺	Patient 🔶	Clinician	Condition	🔷 Info	🔶 Setup	🕴 Intake	Status	Close
SampleLink1	Link, Sample	bh	<u>Neck</u>	Intake Complete	12/30/14	<u>12/30/14</u>	Add Survey	Staff DC
SampleLink1	Link, Sample	bh	Shoulder	Intake Complete	12/30/14	12/30/14	Add Survey	Staff DC

As long as the episodes remain linked, it is only necessary to select one of the episodes to capture the Status. Just as seen with the Intake Assessment survey, the survey will ask body-part specific questions for each of the impairments in one survey but the system will split the data apart into two separate Patient Specific Status Assessment reports.

#### Discharging Linked Episodes:

When discharging linked episodes at the same time, it is necessary to <u>complete a separate Staff Discharge</u> for each of the body part episodes that you have established. This will close the episodes with the correct number of visits/duration for care provided for each body-part impairment.

To complete the staff discharge, from the Open Episode table click on the Staff DC button for each episode, completing the Staff Discharge screen.

Open Episode	es							
Search: samplelink1								
Id 🔺	Patient	Clinician	Condition	Info	🕴 Setup	Intake	Status 🍦	Close
SampleLink1	Link, Sample	bh	Neck	1 Status Complete	12/30/14	<u>12/30/14</u>	12/31/14 Add Survey	Staff DC
SampleLink1	Link, Sample	bh	Shoulder	1 Status Complete	12/30/14	12/30/14	12/31/14 Add Survey	Staff DC

However, there may be occasions when clinical treatment is completed for one of the body-part impairments but treatment will be continuing for the other body-part impairment.



In this case, complete the Staff Discharge for the episode you are discontinuing. In this example, treatment has been completed for Neck episode, so we selected the Staff DC button for the Neck Episode only and completed the Staff Discharge Screen.

Open Episod	es							
Search: samplelink1								
Id 🔺	Patient 🗍	Clinician	Condition	JINFO	Setup	Intake	Status	Close
SampleLink1	Link, Sample	bh	<u>Neck</u>	1 Status Complete	12/30/14	<u>12/30/14</u>	12/31/14 Add Survey	Staff DC
SampleLink1	Link, Sample	bh	Shoulder	1 Status Complete	12/30/14	12/30/14	12/31/14 Add Survey	Staff DC

<u>Then unlink the episodes</u> by going to the bottom of the Episode Detail screen (in this case the Neck episode) to access the Linked Episode window and click "Unlink Episodes".

Episode Links	
Joined to Shoulder episode created 12/30/2014	9:37:58 AM
	Unlink Episodes

Now, when you return to Open Episodes, you will only see the Shoulder episode for the patient and you can continue to capture Status Assessments until the patient is discharged from clinical care and the Staff Discharge is completed to close the FOTO episode.

Open Episodes											
Search: samplelink1											
Id 🔺	Patient	A Clinicia	n 🔺 Condit	ion 🔺	76.			A		<b>.</b>	
		Cinicia			100	$\overline{\nabla}$	Setup	Intake	$\overline{\nabla}$	Status 👳	Close