



Customer Computer and Information Technology Requirements

As of February 16, 2021

Web Browser Compatibility (Recommend always use latest version, set to Auto Update)

- Mozilla Firefox
- Chrome
- Safari
- Edge Chromium

NOTE: JavaScript and cookies must be enabled for all browsers

Tablets

- We frequently test and strive to maintain compatibility with iPads, however, they must be able to update to the latest iOS version.
- Other tablets may be compatible but are not officially supported. It is highly recommended that clients test compatibility with our site before purchasing anything other than an iPad.

Screen Resolution

- Our user interface specs assume a minimum screen resolution of 1024x768 pixels

Portable Document Format (PDF)

- Only required for viewing reports
- Any recent Adobe Acrobat Reader (with browser plugin) preferred
- Any 3rd-party compatible viewer (non-preferred)

Connectivity

- High speed, broadband Internet access from customer recommended for client machines
- Minimum bandwidth of 512Kbps per clinic
- Connection via SSL with TLS 1.2 is forced by our host servers

Auto-print Application Requirements

- Java v7 or later
- App must be able to reach outcomes.fotoinc.com over SSL with TLS 1.2 and be running under a user with rights to write to a specified directory on the machine it is installed on and appropriate rights to the selected printer in the configuration.
- Installation must be performed by a user with administrative rights to the machine it is installed on and appropriate rights to the selected printer in the configuration.
- More information at outcomes.fotoinc.com/piclient