

FOTO Excellence Awards Update

Effective Qtr. 1 2017

FOTO **Om** Excellence Awards Expanded to Include Clinician Level Awards

FOTO is so pleased to announce that we have refined and enhanced our Award Certificates for our **Om** (Outcome Manager) subscribers to acknowledge successful outcome processes and performance for clinicians in addition to clinic level awards.

The Award levels have also been redesigned to include Orthopedic, Neurological, Cardiovascular & Industrial Care Types as well as criteria at varying levels to facilitate recognition of new as well as mature outcome users.

Varying criteria includes key outcome components:

- Minimum average completed episodes
- FS Score above predictions
- Completion rates
- Utilization Rank

Beginning with Quarter 1, 2017 Award Levels include:

Award Level	Award Recipient Level	
	Clinics	Therapist
Commitment to Quality Outcomes Certificate	✓	
Outcomes Achievement Award	✓	✓
Outcomes Quality Achievement Award	✓	
Outcomes Quality Leader		✓
Center of Quality Outcomes Award	✓	

Full details on the Award Criteria Levels is attached for your review.

In order to qualify for awards, FOTO is asking that each organization establish the practice setting for your sites in the Administrative Screen.

This can be done simply by logging into your Administrative Screens, selecting clinics, going into each clinic screen and

selecting the practice type from the available drop down list for each clinic.

If you have 20 or more clinics in your organization, contact your FOTO Provider Relations Representative for assistance in entering your Practice Type fields.

Beginning in Quarter 1 of 2018, the criteria will also include a minimum of 2 staff members per clinic be certified in the Standards for Administration of FOTO Measures.

To certify staff in Standards of Administration, staff need to view the 30 minute video and complete certification.

Standardization insures that patients at different clinics and different settings are all responding to questions based on their own perspectives and experiences.

Standardization seeks to minimize coaching and other external influences on patient responses.

To initiate the Standards of Administration certification process now in preparation for this criteria, send Clinic name, Staff Member name and staff member's email to:

support@fotoinc.com

We will then forward the link to the video and certification to your staff member for completion.

We will continue to post your Awards on your Report Portal as they are produced each quarter in the Awards Tab.





AWARD CERTIFICATE & CRITERIA

(Orthopedic, Neurological, Cardiovascular, Industrial Care Types)

COMMITMENT TO QUALITY OUTCOMES CERTIFICATE

- Practice Setting completed in Administrative Screen *
 - Minimum – Clinic has an average **16** completed episodes per clinician per quarter for 3 consecutive quarters
 - Completion rate of 45% (or higher) for the 3 quarter period
- ➔ *For Award beginning Qtr 1 2018, a minimum of 2 staff members per clinic certified in Standards for Administration of FOTO Measures*

Award Period

Clinic

Clinician

Each Qtr

✓

OUTCOMES ACHIEVEMENT AWARD ①

- Practice Setting completed in Administrative Screen *
 - Minimum – Average **16** completed episodes per quarter for 3 consecutive quarters
 - FS Score **statistically** above predicted for 3 consecutive quarters
 - Completion rate of 50% (or higher) for the 3 quarter period
- ➔ *For Award beginning Qtr 1 2018, a minimum of 2 staff members per clinic certified in Standards for Administration of FOTO Measures*

Each Qtr

✓

✓

OUTCOMES QUALITY ACHIEVEMENT AWARD ②

- Practice Setting completed in Administrative Screen *
 - **Rolling 12 Month Data in 2 consecutive Profile Report Periods:**
 - Minimum – Average of 18 completed episodes per clinician per quarter
 - FS Score **statistically** above predicted
 - **Utilization Index above 50%**
 - Completion rate of **50%** or higher
- ➔ *For Award beginning Qtr 1 2018, a minimum of 2 staff members per clinic certified in Standards for Administration of FOTO Measures*

Each Qtr

✓

OUTCOMES QUALITY LEADER ③

- Practice Setting completed in Administrative Screen *
 - **Rolling 12 Month Data in 2 consecutive Profile Report Periods:**
 - Minimum – Average of 18 completed episodes per clinician per quarter
 - FS Score **statistically** above predicted
 - **Utilization Index above 50%**
 - Completion rate of **50%** or higher
- ➔ *For Award beginning Qtr 1 2018, a minimum of 2 staff members per clinic certified in Standards for Administration of FOTO Measures*

Each Qtr

✓

CENTER OF QUALITY OUTCOMES AWARD ④

- Practice Setting completed in Administrative Screen *
 - **Rolling 12 Month Data in 2 consecutive Profile Report Periods:**
 - Minimum – average of **20** completed episodes per clinician per quarter
 - FS Score **statistically** above predicted for 5 consecutive quarters
 - FS Change percentile ranking **75%** or higher
 - **Utilization Index above 50%**
 - Completion rate of **65%** or higher
- ➔ *For Award beginning Qtr 1 2018, a minimum of 2 staff members per clinic certified in Standards for Administration of FOTO Measures*

Annual

✓

- ① **Clinics** qualifying for this award during a quarter would not receive the Commitment to Quality Certificate as they have surpassed the criteria for the quarter.
- ② **Clinics** qualifying for this award during a quarter have surpassed the requirements for the Achievement Award & Quality Certificate so only the Outcome Excellence Award will be produced.
- ③ **Clinicians** qualifying for this award during a quarter have surpassed requirements for the Achievement Award so only the Outcome Quality Leader Award will be produced.
- ④ **Represents top best practices**
- * Completed in each clinic screen in Administrative Defaults (see attached instructions)